



# Captell CMC

## capacity management, reporting & planning

An easily tailored, fully extensible solution for complex server environments.

- ✓ **Medium to large data centres & server environments**
- ✓ **Mixed hardware, software and physical/virtual devices**
- ✓ **Continuous, detailed, central performance data capture**
- ✓ **Monitors complex metrics & produces real-time trending**
- ✓ **Business-level predictions, planning and *what-if* analysis**
- ✓ **Simple GUI controls monitoring, reporting & analysis**

### Continuous Automatic Performance Data Collection:

- Easily add/remove/change data sources as devices change
- Choose metrics, set thresholds and trend analysis for each
- Unlimited device attributes for grouping and reporting flexibility
- Maintain clustering relationships for device-cluster reporting
- Capture host/guest relationships in virtualised environments

### Flexible but Easy-To-Use Complex Reporting:

- Group by device attributes - application, service, region or user defined
- Assess trends by period - shifts, peak periods, weekends, overnight
- Flexibly group similar or related metrics as desired
- Translate and combine metrics across sources easily & automatically

### Powerful Analysis Linking IT Capability to Business Planning:

- Map business applications to physical and/or virtual devices
- Adjust automatic trending for business events and forward plans
- Save trend results for actual-vs-baseline comparisons
- Complex analysis and flexible *what-if* insight into real capacity issues
- Access through GUI, web portal, SQL Server or SharePoint.

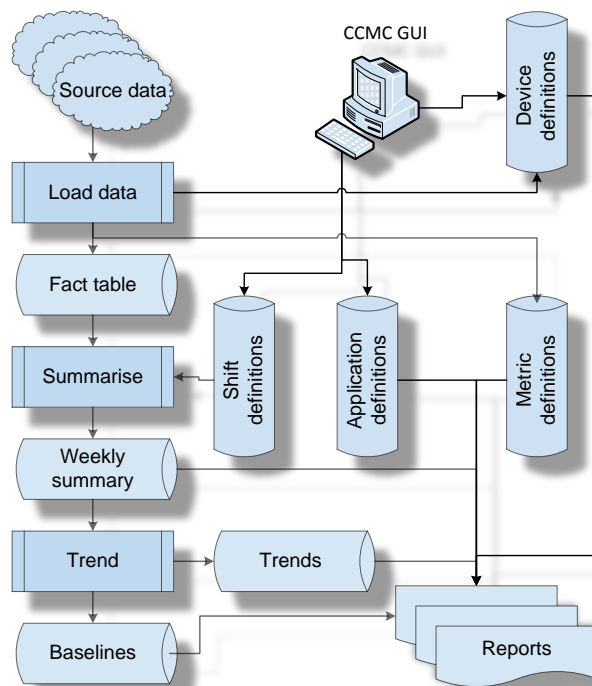
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## Renewable Annual Licensing

- Captell Reporting System - simple, flexible custom ITSM reporting
- CMC add-on - seamless integration into complex data centre environments
- Comprehensive standard and pre-built reports with additions published regularly
- Regular software updates and maintenance
- Full and clear documentation

## Rapid Implementation Services

- 5 expert senior consultant days for assessment, installation and tailoring
- Email and telephone support for software and full capacity management processes
- Detailed implementation and pre-designed capacity management processes

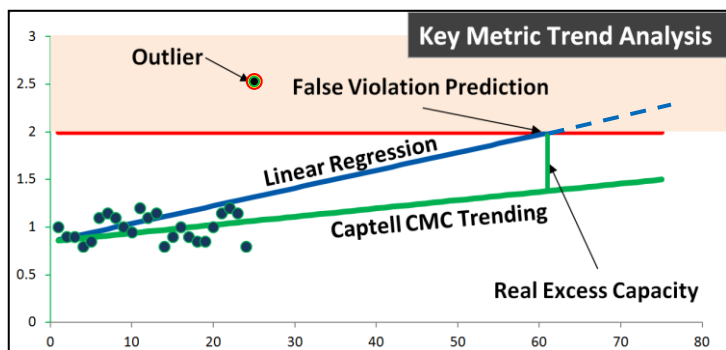


Fast track capacity management to get you up and running quickly, delivering useful reports and effective procedures from day one - with new enhancements and reports published regularly.

Fully automated data management and reporting; free your time for managing capacity - not managing data for manual reports that struggle to reveal the real, complex and critical issues.

CMC is built and maintained by experts with many years of practical capacity management and reporting experience. Our expertise will deliver the seamless reporting you need for efficient, effective capacity management without complex, labour intensive in-house processes & systems.

## Sophisticated Trend Analysis



Linear Regression is sensitive to outliers and historic anomalies, making false resource constraint predictions that each increase your workload.

Captell CMC's unique trend calculations are robust and resistant to outliers - so single anomalous measures don't cost you hours.

CMC is smart enough to save you time, mistakes, headaches and a lot of money - and it doesn't cost the earth, either.

*Get it right - first time and every time*

**Captell CMC - out-of-the-box solution for real IT capacity management**